

COVID-19 and Community Resilience

Questionnaire on the Impact of COVID-19 on Voluntary, Community and Faith Sector Organisations

The Coronavirus has brought new challenges and opportunities to the voluntary, community and faith sector. The response to the virus has been amazing, and invaluable in helping residents in Waverley get through these difficult times.

The Council would like to find out how the pandemic has been affecting your organisation and what you feel the future may hold. We would be grateful if you could take a few minutes to complete this short questionnaire. This vital information will help the council evaluate the success of the community involvement in the response to COVID-19: what worked well, what hasn't worked so well and how your organisation sees the future as we start to come out of lockdown.

The results will help create the Council's long-term plan for community engagement and partnering that builds on the successful measures implemented during the pandemic. As part of this, we are also working with colleagues at the County Council and in Health.

Please return your completed form to: communities@waverley.gov.uk by **12 noon on Wednesday 10 June 2020**.

Questionnaire

Section A

1. What type of service does your organisation provide (eg COVID specific, older people, mental health)?
2. What geographical area in Waverley does your organisation support (eg village specific, say Milford, or borough-wide)?
3. What size is your organisation? (write yes beside answer)
Income of less than £10,000 - Income of £10,001 to £100,000 - Income of £100,001 and above -

Section B

Please provide as much detail as possible to the following four points.

Strengths – eg commitment of our 5 staff, strong community connections with the Parish Council who helped source PPE.
Weaknesses – eg Poor IT with staff not able to work from home initially and took 2 weeks to set this up, 70% of our volunteers are over 70 so suddenly couldn't help as they were self-isolating.
Opportunities – eg 10 new volunteers have come forward who want to continue to help over the summer, built a new relationship with local printer who will help print flyers at reduced cost in future.
Threats – eg reduced funding, will need to reduce client numbers by half as they won't be able to socially distance in our building, staff worried about returning to work

Section C

If there is anything else you would like to say about your organisation's experience over the past couple of months and how it feels about the future, please write below.

Email your completed questionnaire to communities@waverley.gov.uk by **12 noon on Wednesday 10 June 2020.**

If you have any questions, please call Jane Todd, Community Partnerships Officer, on 01483 523067

Thank you for taking the time to complete this form.

The Communities Team
Waverley Borough Council